

CUSTOMER SERVICE COACH RITA SUITER



CAN HELP YOUR BUSINESS EARN 5-STAR REVIEWS

Customer Service Coach Rita Suiter guides companies and organizations who are ready to up their game and win more loyal customers. Her engaging methods and fresh perspective have helped leading healthcare organizations, financial services providers, tourism agencies and retail/wholesale companies instill positive service habits and build customer-first cultures.

Rita listens, observes, creates and responds to your business's individual needs and expectations. Using her unique "edu-tainer" style, engaging programs and innovative strategies, Rita gives your employees a renewed sense of direction, energy and validation.

FIVE STAR

☆☆☆☆☆ *Customer Service Strategies, LLC*

(229) 563-7482

5STARCSS@BELLSOUTH.NET

FIVESTARCUSTOMERSERVICE.COM





HOW WOULD YOU RATE YOUR COMPANY'S ...

SERVICE CULTURE? INTERNAL COMMUNICATIONS?

WORK ENVIRONMENT? CUSTOMER EXPECTATIONS?

EMPLOYEE EMPOWERMENT, OWNERSHIP

& ACCOUNTABILITY?

Great service is the foundation of sustainable business — because your front-line *always* impacts your bottom-line. If you're looking to polish your brand, fine-tune your service delivery or establish a fresh approach, it's time to partner with **FiveStar Customer Service Strategies**. Customer Service Coach Rita Suiter will bring her engaging, high-impact training directly to you — helping you build a customer-first culture that distinguishes your business through exceptional service delivery.

- ▶ Retreats/Workshops
- ▶ Shadowing/Observations
- ▶ Consulting/Assessment
- ▶ Motivational Speaking
- ▶ Tourism Development
- ▶ Coaching
- ▶ Facilitation
- ▶ Image Building
- ▶ Mystery Shopping
- ▶ Lunch-n-Learn Presentations

